



Brian Hooper
MSI Mechanical Systems, Inc.
10-12 Delaware Drive
Salem, NH 03079

Dear Brian:

It is with great pleasure that I write this letter of recommendation for MSI Mechanical Systems, Inc. I wanted to express my appreciation for an excellent job in handling the HVAC upgrades for the Cleanroom reconfiguration and Lyophilization unit project.

I was very impressed with every aspect of your company's performance, but wanted to particularly point out how impressed I was with your team's ability to complete the conversion of pipe due to the Mechanical drawing revisions in one weekend to ensure our schedule was on target. I was also impressed with your cost saving suggestion to have the Lyophilization unit shipped in sections in order for us to bring the unit into the building. Thanks to your efforts the Cleanroom project was completed on time and within budget.

This Cleanroom is critical to our daily operations and your staff ensured its continuous operation by providing Hyaluron with the highest level of skill and knowledge. It is clear your staff can handle any situation that may arise.

Again, I appreciate you and you staff's abilities and look forward to a continuing relationship.

Sincerely,

Shawn Kinney

Shawn Kinney, Ph.D.
President
Hyaluron, Inc.